



"The solution lives up to our expectations."

## Profile

Since 1981, interabo Betreuungs-GmbH offers professional services to businesses from the publishing industry and media industry. The company develops software integrating supply management and bookkeeping and offers its services to business of all sizes. Its innovative software using the latest in terms of technologies makes it possible for interabo Betreuungs GmbH to react to the needs of their customers quickly and cost-effectively. By integrating the supply control and accountancy in one system the customers are informed daily of trends and facts via an online access. Customers can either purchase the application or also benefit from modular services packages with easy upgrade or future modifications path to their services portfolio.

## Interabo and PlanetPress Suite

Since the second quarter of 2005 interabo works with PlanetPress Suite. *"In search of a solution for our problems with document output management we came across the solution of PlanetPress Suite from Objectif Lune,"* says Mr. Rathjens, technical contact for interabo. Interabo implemented modules from PlanetPress Suite, PlanetPress the design tool, PlanetPress Watch, PlanetPress Image and PlanetPress Search and started working with it. interabo also took a training course offered by Objectif Lune to be able to make changes internally in order to react quickly to modifications requests and keep response times as little as possible.

## Implementation

The implementation of PlanetPress Suite at interabo took place during the second and third quarter of 2005. *"Our operating schedule was not disturbed by the implementation and installation of PlanetPress Suite at all and the system ran - as hoped for - very well."* adds Mr. Rathjens. *"When the processes operated by PlanetPress are even more stabilized and provided with an error redundancy, the system will be even more perfect."* These points shall be optimized in the future.

## Problem and solution

Before the implementation of PlanetPress Suite, interabo had problems with the basic changes of the various print conditions. *"Over the years our conditions processes got more and more labor intensive, as the number of different print orders increased steadily."* However, by installing PlanetPress Suite, the creation of new and changed serial print conditioning got definitely easier for interabo. *"For the users absolutely nothing has changed, whereby at large the work really got a lot easier and not that time consuming anymore"* comments Mr. Rathjens. Currently, PlanetPress Suite is used at interabo's district office in Hamburg. *"But the outputs are handed on partly to two additional district offices."*

Overall, Mr. Rathjens is very pleased with the software. *"The problems we wanted to solve by using PlanetPress Suite are absolutely eliminated. The solution is exactly up to the mark."* He finally concludes.

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